



## **SeaWorld Official Hotel Partners FAQ**

### **OFFICIAL HOTEL PARTNER GUEST BENEFITS**

#### ***Who are the Official Hotels?***

- Doubletree by Hilton Orlando at SeaWorld
- Fairfield Inn & Suites Orlando at SeaWorld
- Hilton Garden Inn Orlando at SeaWorld
- Hilton Grand Vacations at SeaWorld
- Renaissance Orlando at SeaWorld
- Springhill Suites Orlando at SeaWorld
- Residence Inn Orlando at SeaWorld
- Hampton Inn & Suites at SeaWorld

#### ***What's significant about being an "Official Hotel" of SeaWorld?***

Guests who stay in an Official Hotel of SeaWorld receive exclusive benefits that add significant value to an Orlando vacation experience. Benefits include:

- Free transportation to SeaWorld, Aquatica, Discovery Cove, and Universal Orlando
- Free Quick Queue at SeaWorld (our front of the line program)
- Exclusive access to the SeaWorld Rescue Tour
- Early Entry into SeaWorld on select dates in peak seasons
- 10% off on Dining at SeaWorld and Aquatica
- 10% off purchases of \$50 or more at:
  - The Waterfront at SeaWorld
  - Kiwi Traders at Aquatica

#### ***How do I make reservations for Quick Queue?***

Guests can only reserve their complimentary QQ at one of our Official Hotels, from the Guest Service desk. Admission is required and the usual ride restrictions apply. QQ is available in limited quantities each day a first-come, first-serve basis. Guests can pick up QQ for day-of or next-day visits only.

#### ***What's included with Quick Queue?***

Quick Queue provides one time priority access to each of these popular attractions: Manta, Kraken, Journey to Atlantis, & Wild Arctic. (retail value starting at \$19.99)

#### ***What are the height requirements for the attractions included in Quick Queue?***

Manta – minimum 54"

Kraken – minimum 54"

Journey to Atlantis – minimum 42" (42" – 48" with a supervising companion)

Wild Arctic – minimum 42"

### ***How do I reserve my ride to Universal Orlando?***

Advance reservations are required for Universal Transportation and can be made at the Expedia Local Expert Guest Service Desk at any of the Official Hotels of SeaWorld. They will provide you with a ticket for each passenger, which will be required to board the bus. The number of seats is limited and subject to availability.

### ***What dates will the park open early?***

Early Entry to SeaWorld and Aquatica is available on select dates around the Easter Holiday, Summer Season (Memorial Day thru Labor Day), and during Christmas Holiday.

Specific dates of Early Entry are subject to change. Please check with the Guest Service desk in your Official SeaWorld Hotel for most current info. Guests must show benefits card to gain early entry.

### ***What is the SeaWorld Rescue Tour?***

The SeaWorld Rescue Tour is a look behind the scenes (~20 minute tour) at SeaWorld's rescue and rehabilitation facilities. Visitors will see areas established to care for sea turtles, manatees and other animals in need of help and learn about SeaWorld's efforts in fulfilling this mission.

### ***How do I reserve my SeaWorld Rescue Tour?***

Guests can book their tour only at the Guest Service Desks at our Official Hotels. The tour is only available to guests of these hotels, and is subject to availability.

### ***When is the SeaWorld Rescue Tour available?***

The tour is available every Saturday morning year-round, and on all Early Entry Dates. Reservations and park admission are required. Please see the Expedia Local Expert Guest Service Desk for times and availability.

### ***How often does the SeaWorld and Aquatica shuttle pick up at my hotel?***

Shuttles pick up at least once every hour and run continuously starting approximately one hour before SeaWorld opens and operates until approximately one hour after SeaWorld closes. Visit the hotel's Expedia Local Expert Guest Service desk at any of our Official Hotels for details and schedules.

### ***When does the Universal Shuttle run?***

The Universal Shuttle picks up once daily (twice daily in peak seasons) at each of the Official Hotels of SeaWorld. Reservations are required. Tickets are round-trip, and include designated pick up times at each location. Visit the Expedia Local Expert Guest Service desk at Official Hotels for details and schedules.

### ***How do I get to Discovery Cove?***

Complimentary Shuttles operate daily from SeaWorld to Discovery Cove. If you are going to Discovery Cove, you can board the shuttle to SeaWorld, and then transfer to the Discovery Cove Shuttle. Taxi cabs are also available from any of the area hotels for a nominal fee.

## **PARTNER HOTEL GUEST BENEFITS**

### ***Who are the other Hotel Partners?***

- Blue Heron Beach Resort
- Coco Key Hotel and Water Resort
- Floridays Resort Orlando
- Hilton Orlando
- La Quinta Inn & Suites
- Rosen Shingle Creek
- Orlando World Centre Marriott

### ***What benefits are available when staying at a SeaWorld partner hotel?***

- Early Park Admission on select dates
- Hotel Guests receive 10% off on Dining at SeaWorld and Aquatica
- Hotel Guests receive 10% off purchases of \$50 or more at
  - The Waterfront at SeaWorld
  - Kiwi Traders at Aquatica
- \$5 off Quick Queue. Quantities are limited. Park admission is required and not included.